



Frequently Asked Questions

General Information and Registration

What are the dates and times of the day camp?

We offer three themes that run for six weeks during the months of July and August. Each theme is repeated a second time, in order to give everyone the opportunity to participate in the program according to the child's interests.

The camp starts at 9 a.m. each morning and ends at 4 p.m. each day. We thank you in advance for respecting the arrival and departure times. Please arrive at camp no earlier than 8 a.m. and leave no later than 4:30 p.m. Our team cannot stay with your child after 4:30 p.m. Therefore, we are not responsible for your child outside of these hours.

Does the camp offer a pre- and post-camp childcare option?

This year, we are unfortunately not able to offer you a daycare service before and after the camp. Children must arrive between 8 a.m. and 9 a.m. for registration. Children are picked up between 4 and 4:30 p.m. every day.

How many participants can register for a camp?

The maximum number of participants for each week is 25 children.

What is the ratio of day camp group leaders to children?

There is one group leader for a maximum of 13 children. Group leaders are supervised by an educator always leading the workshops. Group leaders are an active participant in all camp activities and will assist



the educator with a variety of daily tasks, all with the goal of creating a memorable and meaningful camp experience for the children.

How much does day camp cost?

The price is \$275/week (+ tax) for the registration of the 1st child.

The price is \$250/week (+ tax) for the registration of the 2nd child and more (registered the same week) OR for each additional week.

* Expenses are eligible for tax credit.

Can I still register my child if he/she is not in the age range for the day camp?

Activities are designed for children in a specific age range. To ensure the best experience for all, participants must be in the age range indicated for the camp (i.e., between 6 and 12 years old).

If my child and his/her friend are registered for the same camp, will they be paired together?

The children are divided into two groups: 6 to 9 years old and 8 to 12 years old. If you would like your child to be paired with a friend or other family member, be sure to make the request in the comments section of your registration form. Unfortunately, we cannot guarantee pairings (especially if the children are of different ages), but we will do our best to accommodate your request. We do not change groups after 12 p.m. on the first day of camp.

Is the camp bilingual?

Camp activities are offered in both official languages. Camp educators and group leaders are bilingual.

How do I book a spot for my child?

Registration opens on Monday, February 28, 2022. You must complete a registration form online; you can also call us at (819) 684-1445.

How do I pay for the day camp?

Payment is due in full at the time of registration. Once you have completed the registration form, a member of our team will contact you to confirm the dates and send you a link to proceed with the online payment to finalize the registration. You can also pay by phone by calling (819)684-1445 after confirming your reservation with us. Online and phone payments must be made by credit card. Please note that a service charge applies to payments by phone.

What is your cancellation policy for day camp registrations?

For a full refund, the cancellation must be made at least 20 days prior to the start date of the camp in which your child is registered. Please note that an administrative fee of \$50 applies for each refund. Cancellation and refund of a registration is possible at any time for health reasons, upon presentation of a medical certificate. No refunds will be given for cancellations made less than 20 days before the start of the camp.

Can a camp be cancelled?

In case of insufficient registrations or of sanitary measures imposed by the government of Quebec that do not allow to guarantee a satisfactory safety for the children and the team, L'Imagier reserves the right to cancel a camp with 20 days notice. In these circumstances, a full refund of the camp registration fee will be made.



Workshops and Activities

What type of activities do you have planned?

In the studio, participants experiment with painting, drawing, sculpture, photography and other artistic media weekly in specialized workshops. The children alternate creative activities and active play, taking full advantage of our facilities and the Parc de L'Imaginaire. Arrivals and pick-ups, as well as snacks and lunch time, take place outside, weather permitting. A variety of activities at different paces are planned each day to ensure that participants are fully engaged and entertained by the program. Each week of camp concludes with a special event and an exhibition opening, where family and friends are invited to enjoy the children's work!

What is the difference between the two groups for children aged 6 to 9 and 8 to 12?

Both groups participate in the same creative workshops and activities, but their complexity is adapted to the abilities and interests of each group.

Does my child need to have previous art experience to attend this day camp?

No previous experience is required for the child to fully benefit from the program! All workshops include a period of experimentation and exploration of different graphic techniques, allowing children to immerse themselves in the activity of the day with confidence. The educators demonstrate the techniques and provide context through examples of existing artworks or practices. The child is then supervised by his or her group leader who will help the child master each step of the creation process.

Who runs the day camp workshops and activities?

The day camp program was designed by L'Imagier in collaboration with an educator with extensive experience in teaching and art activities. The group leaders are students trained by the educator with the content of the program and pedagogical techniques.

What is your behaviour policy?

L'Imagier and its team wish to offer an inclusive, healthy, safe, stimulating and creative environment for all. It is important to communicate any possible behavioural condition. This will allow the educator and his team to take all necessary measures to create a safe environment for your child and for all participants. If behavioural problems occur with your child: an administrator will contact you about the incident and issue a warning if necessary. If the problem persists or is unacceptable: the participant may be removed from our day camp program.

Logistical Details

Where does the camp take place?

All activities take place at the L'Imagier Exhibition Center and in the Parc de L'Imaginaire. The workshops take place in the multipurpose room of L'Imagier. Weather permitting, snacks and lunch are spent outside in the Parc de L'Imaginaire. Some creative workshops may include walks in Cedar Park.

Where can I park to drop off or pick up my child?

The parking lot of L'Imagier (9 Front Street) is reserved to the staff, since parking is limited to 4 spots only. We invite you to park in the surrounding streets or at the Aylmer Marina/Port de plaisance's parking



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lot. This way, you can directly access the Parc de L'Imaginaire where the children drop-offs and pick-ups take place.

Once I've parked, where do I take my child?

Children are dropped off and picked up on the terrace of L'Imagier in the Parc de L'Imaginaire. A parent or legal guardian must sign their child in and out each day with a valid proof of identity. If you arrive late and the group is no longer in the Parc, please report to the back door that leads to the multipurpose room. The staff will help you with the formalities and find the child's group.

What should my child bring?

Every day, your child needs:

- Comfortable clothes and shoes
- A hat or cap
- Sunscreen
- A bottle of water
- Two snacks (no peanuts or nuts)
- One meal (no peanuts or nuts). We will contact parents if there are children with other major allergies attending their child's camp.

Please note that we do not provide access to a refrigerator or microwave for meals. Although we provide aprons during art activities, the products and materials used may stain or damage clothing. Please remember to label your child's belongings with his/her name. Please keep electronic devices (Nintendo, iPod, cell phones and any other electronic devices) at home. We are not responsible for lost or stolen devices.

Does my child need to bring materials for the workshops?

All materials and equipment needed for the creative workshops are provided by L'Imagier and included in the registration fee.

Safety and Health Measures

What if my child has an allergy or health problem?

You are asked to fill out a Participant Information Form to inform us of any allergies or other medical conditions, and to let us know how to reach you in case of an emergency. Your child's safety is important to us. We have a trained first aid team on site that is able to provide first aid according to standard first aid protocols. In the case of an allergy, however, we cannot guarantee a nut-free environment.

What health measures are in place?

At L'Imagier, we believe that the health of our community comes first. The day camp program follows the sanitary measures in effect, as prescribed by the Quebec government.